

## APPENDIX D

Date	Time	Officer	Notes
11/03/2016	23:05	Wesley McArthur	<p>Full inspection of the premises with Sarah Newman. We initially spoke to a woman who identified herself as [REDACTED] and who stated that she was the GM. LK then handed us over to a woman who identified herself as [REDACTED] (SO) and who stated that she was the operations manager. Breaches of the following conditions were noted, 336, 4A1, 347 and 309. The last pest control log recommended a cleaning of the bar and kitchen area. The F/R/A was dated 3 December 2015 and various remedial works (rated from low to high priority) were identified as being required. The action plan in the F/R/A summarised all the works required. I told SO that the works should be undertaken ASAP starting with the highest priority works first. There was no H&amp;S R/A. I advised that one is legally required as there are more than 5 people employed at the premises. (15 people are employed at the premises). Aside from the breaches (which appeared to be as a result of genuine misunderstanding re' 336 and 309), the premises seems well run and the staff seem very competent.</p>
06/05/2016	21:16	Richard Kalu	<p>Visit to premises with Sue Hunter as a result of a resident complaint in relation to the premises operating past their licensable hours. When we entered the premises noted that there was a DJ setting up music was being played at background level. We identified ourselves and the duty manager as well as the DPS identified themselves to us. Discussed compliant and I was given assurances that they do not trade or operate past their hours. Conversation largely directed to the DPS of the premises a Melodie Mavoungou [REDACTED]. Melodie and duty manager advised me that they are slightly new in respect of running licensed premises and requested some advice in regards to their licence conditions. They have requested a licensing induction that I have agreed to undertake with both next week. I have however gone through the licence and conditions and hours of operation defined on their licence and carried out an inspection in regards to the licence ATOV CCTV compliant X1 female SIA member of staff all in operation and compliant. They were not familiar with the 696 requirements and I have given them advice in regards to promoted events and why it is essential that they inform the police. There were some limited training records and I have requested that this be updated immediately. Challenge 25 was in operation. For two operators who have themselves described themselves as new to licensing they were very methodical in respect of their records. Manager was extremely proficient in the use of the CCTV and they have asked if I could come back to the premises and carry out a in depth licensing induction with them both to explain the full licensing process in regards to enforcement submission of TEN's and the 696 process. Whilst I did go through their licence and conditions and hours of operation I believe that the premises does require a full licensing induction (signed). CCTV was checked in line with the resident complaint that the premises was trading past their hours. CCTV showed that the premises was closed and what had in fact happened was that staff were playing music within the premises when they were cleaning up. I have advised both the manager and DPS that the licensable hours are strict in respect of operation of</p>

			activities detailed on the licence and these needed to be adhered to. Follow up action. Licensing induction to be completed with DPS and duty manager of premises.
08/05/2016	01:40	Farhad Chowdhury	Closed all shut no activity
08/10/2016	00:55	Farhad Chowdhury	Seen 5 people smoking outside still open very busy inside.
08/10/2016	02:05	Farhad Chowdhury	Premises open lots of people still inside nobody outside.
18/10/2016	20:47	Richard Kalu	Visit to premises with Farhad Chowdhury. Full re - visit completed at the premises following warning letter sent 24 March 2016. Premises found to be compliant and no breaches were found at the premises ATOV.
21/01/2017	19:50	Alexander Lisowski	Visited venue at 19:50pm on Saturday, 21st January, 2017, to check public notice. No notice displayed. Manager not present. Spoke to her by phone. She claims a notice is displayed. I advised her to check when she is next at the restaurant.
29/01/2017	00:15	Alexander Lisowski	I visited the venue at 00.15am on Sunday, 29th January, 2017, with Matt Bourne (Trading Standards). The licence allows for the playing of live and recorded music until midnight on Friday and Saturday. Closing time is half past midnight. When I visited the venue I could see through the front windows that they had a DJ, who was apparently working a music deck. I couldn't hear any music until I was within a few feet of the front door. Once inside I could hear music being played above the level of what I would regard as background music. When I asked one of the bar staff for the manager I had to stand close to him to hear what he was saying. The DPS, Melodie Mavougou, wasn't present. I spoke to the person in charge at the time, [REDACTED]. I showed her a copy of the premises licence for the venue, pointed out the times allowed for the playing of music, and directed her to have the music turned off. Shortly after the music was turned off I saw that the DJ was no longer at the music deck.
03/02/2017	19:43	Mark Orton	Delivered warning letters and spoke with [REDACTED] about the consequences of operating beyond permitted hours. Also brought to her attention the flyer advertising the event that ended beyond current permitted hours. Ms Osei stated that it was advertised like that to try and attract more customers. She stated that the event begins at 17:00hrs so isn't expecting people to expect the venue to stay open and that they would be closing on time.
03/02/2017	23:29	Mark Orton	No sign of public notices displayed.
05/02/2017	00:12	Alexander Lisowski	Visited avenue at 00:12, Sunday, 5th February, 2017, with Farhad Choudhury (Health and Safety). No music being played and no customers at the bar. Staff in process of closing down and cleaning up.

24/02/2017	00:40	Farhad Chowdhury	<p>At 00:40hrs Ken Andrews and I went to Luxford Bar and we parked our car outside the premises, we seen approximately thirty plus people inside it was very busy inside. There were no sign of anyone leaving, I called NTE police PC Mark Lynch answered I advised him to visit with us and he said he would arrive within 10 minutes, he also checked the TENS and there were no TENS for Luxford Bar that weekend and he said that they are just open past their hours. We waited in our car at 00:55hrs we seen lots of people now leaving the premises and there were people hanging outside shouting and also seen some cars parked on both sides of the road. The customers were just loitering outside laughing loudly. It was now 1:00hrs and I could still see some people inside and can also see staff cleaning up now. The staff from the premises were not moving away their customers some of the customers were fighting outside, we were not sure if it was real fighting or just play fighting. We went inside at 1:10hrs met [REDACTED], she immediately started to argue with us and the Police she said that she closed on time, she said that it was not her problem customers were outside loitering. She also said that she was getting too many visits; I advised her if she had closed on time there would not be a reason for us to visit her at 1:10am in the morning. She then said she wasn't serving drinks, and that customers were just drinking up, she continued to argue with us, I asked her where her door staff was and why he was not moving people on. She said that he had left and whose going to pay him overtime to stay he finishes at 1am. I advised her that if she had closed on time meaning at 00:30hrs not 1:10hrs then her door staff could have managed to get everyone out and moved them on. I Advised her that the reason why she keeps getting visits is because of the noise complaints we have received and the fact they keep opening past their hours, we then left with the Police.</p>
24/02/2017	19:05	Farhad Chowdhury	<p>I visited Luxford Bar with Ken Andrews Friday night 24th February 2017; I initially visited at the start of the shift at 19:10hrs they had the poster displayed and it was eye level this time it was by the left window. I spoke to [REDACTED] the manager she said that Alex visited her today and hand delivered a letter she also complained that there was too many visits by licensing to her premises and she was not happy. I explained to her that she had put in her variation and that she needed to display the poster correctly and the poster would need to have the correct date which is todays date. The Poster had 26<sup>th</sup> January and as it was hidden behind a bin it could not be seen by members of the public so I have been advised to inform her to put todays date. She said that she had already emailed Wesley and Alex about this and she is appealing this decision and nobody explained to her where the poster should be displayed. She also said that she emailed Wesley two days ago with a photo of the poster and he was happy, so she said why should she advertise again. I also advised her to ensure she closes on time as we have had complaints that the premises is open past its opening hours. And they are advertising later then what their opening hours were. And if she was not happy with visits by licensing officers she could complain to the manager of licensing Mr David Franklin we then left.</p>

12/03/2017	00:50	Alexander Lisowski	<p>On Sunday, 12th March, 2017, at 00.45am, I was working with Adam Burchett (Bankside Team) and PC Mark Lynch (NTE Police). On Fridays and Saturdays the sale of alcohol and the provision of licensed entertainment should cease at midnight. Closing time is 00.30am. The venue is situated at the corner of Old Kent Road and Peckham Park Road. At 00.45am we were driving along the Old Kent Road. As we drove past the venue I could see through their window that there was a group of people sat at a table in the restaurant part of the venue. We turned back and went to their front entrance in Peckham Park Road. Through the window I could that the people in the restaurant area had gone, but there was a group of people in the bar area of the venue. Although the front door was locked, SIA door staff were on duty and they let us in. This was at 00.50am. Once inside I could see that were approximately 12 males seated at tables in the bar area. Some of them had drinks they were drinking. The manager, [REDACTED], was present. When I asked where the DPS was, she stated that she had already left. I showed [REDACTED] a copy of the premises licence and pointed out that the sale of alcohol ends at midnight and that closing time is 00.30am. The venue should be empty of customers by that time. [REDACTED] stated that the venue was closed and that her customers were drinking up. She didn't think that she had broken the conditions of the licence. I couldn't get her to understand that she had. [REDACTED] made no effort to get the males to leave the restaurant. However, the door staff had been listening to what I had said and they began directing the males to leave. I checked the CCTV to see that it was working. I left a note with [REDACTED] stating that I required CCTV footage for the period 23.45pm 11th March to 00.50am 12th March. When I left the venue the males, apart from one, had congregated outside the front door. The door staff were making no effort to move them on. The single male that wasn't with the others came up to my colleagues and me and said, "Ask me why I'm angry." We ignored him. Matters now in hand to further investigate the matter with a view to a prosecution.</p>
18/03/2017	00:40	Farhad Chowdhury	All empty inside staff cleaning up closing. No Customers.
18/03/2017	00:40	Farhad Chowdhury	All empty appears closing, cleaning up inside. No Customers.
18/03/2017	22:35	Farhad Chowdhury	Open and busy
19/03/2017	01:20	Farhad Chowdhury	Closed
25/03/2017	00:22	Farhad Chowdhury	<p>Very busy inside, a Birthday party going on seen balloons etc. Premises full of people inside no sign of closing yet. Police arrived in two cars PC Mark Lynch parked with us down the road, and PC Stu Wythe parked right opposite the venue in the Police car. The Manageress [REDACTED] seen this and she started to get people out suddenly the security man started to get everyone out of the premies. By the time we went to the premises it was closed on time.</p>

08/04/2017	00:20	Mark Orton	Monitored premises for several minutes. 2 patrons inside appear to be finishing drinks and food. Staff cleaning. No music noise evident, no patrons o/s.
08/04/2017	00:40	Mark Orton	Premises appears closed, staff cleaning up, floors being mopped.
09/04/2017	00:30	Farhad Chowdhury	Closing up cleaning inside, no customers seen. Police called Stu Wythe wanted to come out with us as he has no other officers tonight he is on his own arranged to meet up later.
16/04/2017	01:48	Farhad Chowdhury	Closed.
28/10/2017	00:45	Jayne Tear	JMT & COT met with NTET police PC Maria O'Mahoney, SGT Keith Dempster and another officer at Luxford bar – 610Old Kent Road, SE15 1JB – Had arranged to meet police here at this time earlier in the evening. Whilst Clarissa and I were waiting for the police noticed a [REDACTED] male walk up to the door of the premises and it was locked. He banged on the door and was let in at 00:38. Once police arrived SGT DEMPSTER banged on the door and a male came to the door but would not open it. Eventually a female came to the door and opened it. Keith explained why we were there and asked why the premises was still open. I id myself and asked for the females name. She told me her name was Miss [REDACTED] and confirmed that she was in charge. When I asked why the premises was not closed she said it was and the people left in the premises where her family and friends and they were just waiting for her to close and they were going somewhere else. Noted that there was about 10 -12 people in the premises sitting and standing around none of them had drinks. There were 2 males at the bar and one had a bottle of beer. When I challenged her about this she said that she had not charged him for the drink she had given it to him. She said she was just finishing cashing up. She had a role of money in her hands which she showed me. I asked if she had done the z read on the till yet and she said yes. I asked to look at it and the final z read was done at 00:28. Warned her that the premises should be closed to patrons at 00:30. She insisted she was closed and that they people were staff and some family and friends. Left the premises at 01:00.
13/01/2018	NTE Visit	Andrew Heron	Visit with Police. Spoke to Manager [REDACTED] - says that they are aware that their TEN had been refused and that they would be closing at 00:30.